

## COURIER FRAUD

In recent months, fraudsters in the South East have been using the railway network and unsuspecting taxi drivers to defraud thousands of pounds from elderly or vulnerable members of the public.

We need your help to prevent further crimes and to catch those responsible.







## DO YOU SUSPECT YOU OR SOMEONE YOU KNOW HAS BEEN A VICTIM OF A SCAM?

Report it to Action Fraud at  
[www.actionfraud.police.uk](http://www.actionfraud.police.uk)  
or by calling **0300 123 2040**.

If the victim is vulnerable or elderly,  
please call the police on **101**.

In an emergency, always call **999**.

Report online at [www.sussex.police.uk](http://www.sussex.police.uk)  
or [www.surrey.police.uk](http://www.surrey.police.uk) or call **101**.  
In an emergency always call **999**.

Find us on social media    

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**Surrey & Sussex**

Operation Recover

# COURIER FRAUD



## WHAT TAXI DRIVERS NEED TO KNOW

## WHAT IS THE SCAM?



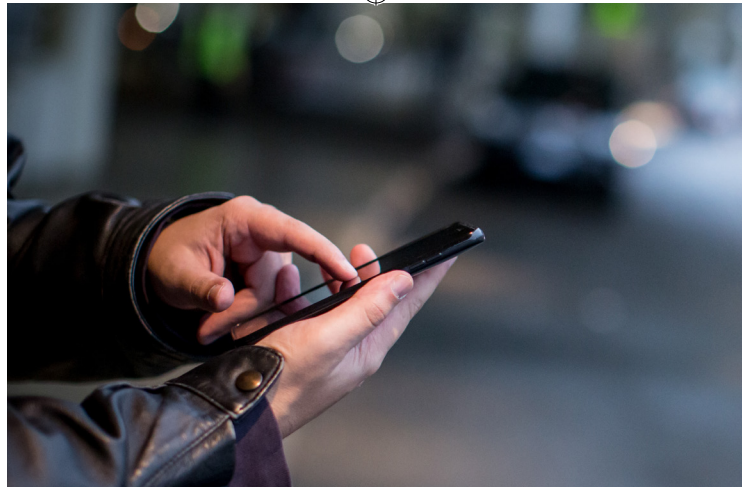
A fraudster phones their victim and claims to be from their bank or the police. They then tell the victim their bank card has been cloned or there has been suspicious activity on their bank account.



The victim is asked to withdraw a large amount of cash to assist with the investigation and to return home, where it will be collected by a courier for examination.



The fraudster uses a local taxi to attend the victim's address and collect the cash.



## HOW ARE TAXI DRIVERS INVOLVED?

- A number of these couriers travel to the South East by trains from London.
- At the local railway station, they hire the first available taxi in the rank.
- The courier directs the taxi to the victim's address and instructs the driver to wait.
- The courier returns to the taxi after only a few minutes (usually carrying a package) and goes back to the railway station, where they board the next London-bound train.

## HELP TO PROTECT AGAINST COURIER FRAUD

- ✓ **Be vigilant** if you are asked to carry a potential courier from a local railway station to an address and back again.
- ✓ **If you suspect a passenger is a courier**, call the police when it is safe to do so on **999** and quote **Operation Recover**. Give your taxi's registration (number plate), location and destination. The police will immediately recognise this as a courier fraud.
- ✓ **Raise awareness** among your regular elderly passengers.
- ✓ If you carry unusual repeat fares to local banks, **contact the police**.

